
Talking With An Insurance Adjustor

*A Do's & Don'ts Checklist
For Accident Victims*

By Chris Davis, Attorney at Law



Published by:



DAVIS LAW GROUP, P.S.

Davis Law Group, P.S.
2101 Fourth Avenue
Suite 1030
Seattle, WA 98121

206-727-4000

Washington Accident Books & Reports

A Public Information Service for the Citizens of Washington State



Brought to you by

DAVIS LAW GROUP, P.S.

Copyright © 2014 by Davis Law Group, P.S.

All rights reserved. No part of this report may be reproduced, stored in a retrieval system, or transmitted by any means, electronic, mechanical, photocopying, recording, or otherwise, without written permission from the author.

Printed in the United States of America.

There is no attorney-client relationship unless the attorney and the client sign a written agreement. Your receipt of information from this website, receipt of books or reports via mail, filling out a Case Submit or contact form, an email exchange, phone conversation and/or in-person consultation with Davis Law Group, P.S., or one of its attorneys or staff, DOES NOT create an attorney-client relationship between you and Davis Law Group. Any accident and legal information provided by Davis Law Group to non-clients is for general information purposes only. It is not a substitute for legal advice. This means Davis Law Group, P.S. is not acting as your attorney unless or until a written agreement is signed by the client and the attorney. Although we will review your information and evaluate your potential claim, this does not mean that we have or will agree to represent you. As a matter of policy, Davis Law Group does not accept a new client without first investigating possible conflicts of interests and obtaining a signed contingent fee agreement. Put simply, we are not your law firm until and unless we a-) agree to accept your case; and b-) you formally engage our services by signing a written agreement as required by the attorney ethics rules for Washington State.



DAVIS LAW GROUP, P.S.

Davis Law Group, P.S.
2101 Fourth Avenue
Suite 1030
Seattle, WA 98121

Phone: 206-727-4000
Fax: 206-727-4001
www.InjuryTrialLawyer.com
DavisLawGroupSeattle.com

DO'S & DON'TS

TALKING WITH AN INSURANCE ADJUSTOR

If you have been in a car accident you will be interviewed by both an adjuster from your own insurance company and by an adjuster from the other party's insurance company. Both adjusters are trying to minimize the amount of money that their company will pay. Follow this tip sheet to make sure you do not jeopardize your personal injury claim during these phone interviews.

Adjusters are trying to minimize the amount of money that their company will pay.

DO'S

- Write down the name, address, and phone number of the insurance adjustor and insurance company.
- Provide your full name, address and telephone number.
- Take notes and of the conversation.
- Ask the adjuster if they are aware of any witnesses.
- Be very general when you describe your injuries. Tell the adjuster you will provide a complete, detailed, medical description of your injuries after you and your doctors have done a full assessment.

DON'TS

- Do not agree to an audio tape recording of the conversation.
 - Insurance adjustors will engage you in an informal conversation in an effort to relax you and get as many details about the accident as possible. Do not discuss anything but the basic facts of the accident: a) where the accident occurred; b) Date and time of the accident; c) type of accident – motor vehicle, slip and fall.
 - You do not need to provide details about your work, such as income, schedule or details of what you do at your job.
 - Do not agree to anything.
 - DO NOT SIGN ANYTHING.
 - Don't answer family questions. You are under no obligation to give any information about your family.
 - You are not obligated at this point to identify witnesses.
 - You are not obligated to give the adjuster the name of your doctor.
-

Protecting the Legal Rights of
Injury Victims & Their Families



DAVIS LAW GROUP, P.S.[™]

SERIOUS INJURY & WRONGFUL DEATH ATTORNEYS

2101 Fourth Avenue
Suite 1030
Seattle, WA 98121
206-727-4000

www.DavisLawGroupSeattle.com

Christopher M. Davis
Attorney at Law